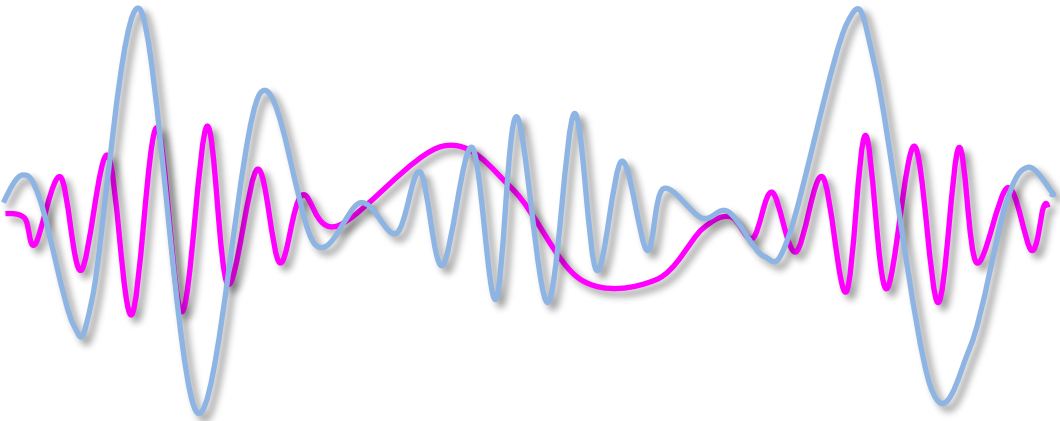


Clear communication a guide for family and friends



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Clear Communication

a guide for family & friends

- Face to face communication at all times
- Get my attention before speaking
- Speak clearly and slightly more slowly than usual
- Use short, concise sentences
- Do not shout! Clarity is more important than volume
- Reduce background noise from TV, kettles, fans etc.
- Sit or stand at the same level
- Do not turn your head, put your hands in front of your face, move around or talk from another room!

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Useful information

Repair Clinics

We offer walk-in (open) repair clinics at two of our Exeter sites, and appointment only (bookable) repair clinics at several of our localities. This is for servicing of hearing aids and simple repairs (e.g., ear mould re-tubing, ear mould modifications and replacement aids).

Open: 09:15-16:00 hours (Wonford); 08:30-16:00 (CHC)

Bookable: contact Chime to arrange an appointment

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Wonford (RD&E)	Open	Open	Open	Open	Open	Bookable
CHC Queen St. Exeter	Open	Open	Open	Open	Open	Open
Budleigh					Bookable	
Crediton 2nd & 4th Friday					Bookable	
Cullompton 2nd Friday					Bookable	
Exmouth			Bookable			
Honiton					Bookable	
Okehampton				Bookable		
Seaton		Bookable				
Sidmouth				Bookable		
Tiverton	Bookable					

If your personal details change, please inform us directly.

Address: Chime Social Enterprise, Audiology Department,
Royal Devon & Exeter Hospital (Wonford),
Barrack Road, Exeter, Devon, EX2 5DW

Tel: 01392 402223

E-Mail: cse.audiology@nhs.net

Website: www.chimehealth.co.uk

Chime provides NHS Audiology Services for NHS Devon - Mid, East and Exeter areas. From 1st May 2011 the existing audiology department including staff and equipment transferred to Chime - the new Social Enterprise Company. Chime is located at the RD&E Foundation Trust (but is separately managed).

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