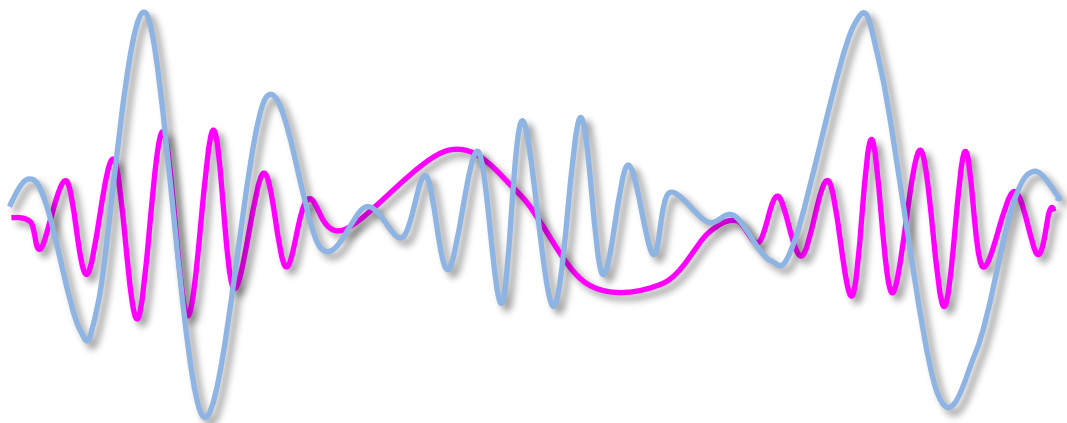


# Contacting NHS 111



Contacting NHS 111	Latest review date: Jan-2025	Version number: 1.4
Status: Approved	Next review: Oct-2025	Page 1 of 3

# Contacting NHS 111

NHS 111 can help if you have an urgent medical problem and you're not sure what to do.

**Phone:** 111

**Textphone:** 18001 111

If you are unable to use the phone, alternatively, an online service is available by visiting the website <https://111.nhs.uk/>

If you would like to contact 111 using the BSL service visit the website below <https://interpreternow.co.uk/nhs111>

Contacting NHS 111	Latest review date: Jan-2025	Version number: 1.4
Status: Approved	Next review: Oct-2025	Page 2 of 3

# Useful information

## Repair Clinics

We offer walk-in (open) repair clinics at two of our Exeter sites, and appointment only (bookable) repair clinics at several of our localities. This is for servicing of hearing aids and simple repairs (e.g., ear mould re-tubing, ear mould modifications and replacement aids).

**Open:** 09:15-16:00 hours (Wonford); 08:30-16:00 (CHC)

**Bookable:** contact Chime to arrange an appointment

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<b>Wonford (RD&amp;E)</b>	Open	Open	Open	Open	Open	Bookable
<b>CHC Queen St. Exeter</b>	Open	Open	Open	Open	Open	Open
<b>Budleigh</b>					Bookable	
<b>Crediton 2nd &amp; 4th Friday</b>					Bookable	
<b>Cullompton 2nd Friday</b>					Bookable	
<b>Exmouth</b>			Bookable			
<b>Honiton</b>					Bookable	
<b>Okehampton</b>				Bookable		
<b>Seaton</b>		Bookable				
<b>Sidmouth</b>				Bookable		
<b>Tiverton</b>	Bookable					

**If your personal details change, please inform us directly.**

**Address:** Chime Social Enterprise, Audiology Department,  
Royal Devon & Exeter Hospital (Wonford),  
Barrack Road, Exeter, Devon, EX2 5DW

**Tel:** 01392 402223

**E-Mail:** [cse.audiology@nhs.net](mailto:cse.audiology@nhs.net)

**Website:** [www.chimehealth.co.uk](http://www.chimehealth.co.uk)

Chime provides NHS Audiology Services for NHS Devon - Mid, East and Exeter areas. From 1st May 2011 the existing audiology department including staff and equipment transferred to Chime - the new Social Enterprise Company. Chime is located at the RD&E Foundation Trust (but is separately managed).

Contacting NHS 111	Latest review date: Jan-2025	Version number: 1.4
Status: Approved	Next review: Oct-2025	Page 3 of 3